

**STEP 1:** Download Exploren App and register



**STEP 2:** Use Exploren App to scan the QR Code or tap Exploren-enabled RFID card



**STEP 3:** Start charging! Unplug when finished.

**Q: What's the best way to access the charging stations?**

A: The charging stations are directly accessible via Ramsey Rd

**Q: What vehicles can use the charging stations?**

A: Any EV can use the charging station, BYO Cable!

**Q: How long can I charge my EV?**

A: 2 hours

**Q: How do I charge my EV?**

A: Follow the instructions in this flyer

**Q: How much does it cost to charge?**

A: \$0.28/kWh + \$0.25/30mins

**Q: Can I reserve the chargers?**

A: Yes, but only 15 minutes ahead of time via the Exploren App.

**Q: What time is the charging station available?**

A: The charging station is available 24/7



**PENNANT HILLS**  
market place



### Charging Bay Locations

Two EV chargers have been installed in Pennant Hills Marketplace Carpark off Ramsey Road, next to the Australia Post.



For more information, please contact Centre Management on 02 9804 6066



[pennanthillsmarketplace.com.au](http://pennanthillsmarketplace.com.au)

## Electric Vehicle Charging Guide and FAQs



We've teamed up with Exploren to deliver two EV charging stations for our shoppers. These chargers use universal sockets - so be sure to BYO Charging Cable when you wish to charge.

Instructions on how to use the stations and FAQs are included in this flyer



**Q: What do I do if I'm having problems?**

A: The system is managed by Exploren. Get in touch via 1300 755 087 or [hello@exploren.com.au](mailto:hello@exploren.com.au). For more information, visit [exploren.com.au](http://exploren.com.au)

**Q: What happens if I experience issues after charging?**

A: EV drivers use the station at their own risk. Exploren and Pennant Hills Marketplace will not be liable for any damages arising from a failure to exercise reasonable care or comply with the requirements of the EV manufacturer's handbook or Exploren's instructions.